



DOH/OSAH/ INTEGRATING CCHWS INTO SBHC

Integrating CCHWs into School-Based Health Care

EXPANDING CCHW KNOWLEDGE

Financial Disclosure

No relevant financial relationship(s) or nonfinancial relationship(s)

- I have no relevant financial or nonfinancial relationships in the products or services described, reviewed, evaluated or compared in this presentation.

Learning Objectives

1. CHWs improve health status
2. CHWs Scope of Work/ Practice
3. CHWs Roles and Related Tasks
4. CHWs can help clinic sustainability via reimbursement opportunities
5. Establishing a CHW specialty track in SBHCs

CHWs Help Improve Health Status

❑ Critical role in:

- Increasing access to care
- Reducing health disparities
- Coordinating comprehensive care
- Promoting healthy lifestyle changes

❑ Research demonstrates:

- Reduce health care costs
- Extend reach and quality of health care
- Improve individual health status
- Reach vulnerable populations

CHW Scope of Work/ Practice

❑ Health & Social Systems of Care:

- Linking students/ community members to services, i.e., Health Care, Medicaid, Community-Based resources...
 - Insurances, grants, transportation, etc.
 - Foster a culture of health within school communities
 - CHWs who serve as culturally competent liaisons between health and social services and the community, supporting education, counseling, navigation, and advocacy.
- Clinical Support Skills-
 - BMI, Glucometer, Blood Pressure, Vitals, Oxygen Saturation.
 - Specialty Areas-
 - Oral Health, Maternal & Child Health, Diabetes Prevention & Control, Asthma, Mental/ Behavioral Health, Immunization

CHW Roles and Related Tasks

❑ Community Outreach

- Find and recruit individuals & families
- Promote health literacy
- Perform advocacy activities

❑ Community & Cultural Liaison

- Translate & Interpret
- Practice cultural sensitivity & cultural competence
- Provide culturally and linguistically- appropriate services

❑ System Navigation, Care Coordination, & Case Management

- Connect with students and families
- Address basic needs
- Promote understanding of health information
- Navigate health & social service systems
- Provide moral support
- Coordinate referrals, care & follow-up
- Provide feedback to medical providers
- Record and document information
- Promote follow-up/ maintenance of treatment

CHW Roles and Related Tasks

□ Home Based Support

- Connect with students/patients and families
- Conduct home visits to assess home environment
 - Social determinants of health screenings
- Promote understanding of educational health materials
 - Educate how to properly take medication and utilize medical devices
- Teach families how to self-advocate

□ Health Promotion & Health Coaching

- Teach health promotion and prevention
 - Destigmatize health conditions
 - Engage with students/patients at school events
- Coach on problem solving, self-care, & self-management
- Support and model behavior change
- Provide health education
 - Educate students/patients/ families and staff on chronic conditions; general health (e.g., nutrition, vaccines, primary care); community resources; school health policy

CHW Roles and Related Tasks

❑ Community Assessment & Mobilization

- Utilize community-based research tools & methods
- Communicate & represent needs of community to providers
- Identify community strengths and needs

❑ Clinical Support

- Conduct health screenings
- Measure and respond to vitals signs
- Promote follow-up/ maintenance of treatment
- Arrange/ provide transportation/ ambulance as appropriate
- Translate and interpret
- Link available health services & low/ no cost support programs
- Document & record information

Reimbursement Model for NM CHW/CHR

❑ Certification

- NM Office of CHW DOH Certification
- CHR Certification

❑ Structure

- CHWs are independent provider types
- May bill as a group or an individual
- CMS 1500 form
- Practice within standing orders

❑ Scope of Work

- Per OCHW scope of work

❑ Outcomes

- Reduction in acute care use
- Linkages to care once we have a closed-loop referral
- Improvement in metrics with certain populations (DM, CV, asthma control)

Billing Code	Name
98960	Self management education and training 1 person
98961	Self management education and training 2-4 people
98962	Self management education and training 5-8 people

Other Structure Details

- ❑ \$30 per half hour unit (\$10 per half hour unit for group visits)
- ❑ No cap on number of units per member per day
- ❑ Cap of 10 units of member-facing work per day (i.e. 5 hours visits within and 8 hour day)
- ❑ Cap of hours per member per month
- CHWs must be certified by state of New Mexico to be reimbursable
 - DOH/OCHW Core Competency 100-hour course (*English/Spanish*) is free online
 - \$45.00 certification application fee once course is completed
 - \$44.00 fee for background check
- Forthcoming by Office of Community Health Workers
 - Statewide Training/ Toolkit for guidelines on billing

References

[Community Health Workers \(nmhealth.org\)](http://nmhealth.org)

[State Community Health Worker Policies: New Mexico – NASHP](#)

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Questions?

THANK YOU!

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