NMHealth
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NEW MEXICO DEPARTMENT OF HEALTH
RFI# 2024-001
PHARMACEUTICAL AND MEDICAL SUPPLY DISTRIBUTION SOFTWARE

ADDENDUM NO. 1

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To whom it may concern,

This Addendum is issued to address several questions we have received regarding the response requirements for the Request for Information **"Pharmaceutical and Medical Supply Distribution Software"**. We understand that there may be some confusion about the scope of your responses, and we hope the following clarifications will assist in preparing your submissions.

Question No. 1:	S2K Pharma uses LS Pedia for our integrated DSCSA (EPCIS) and VRS services. My understanding is that you have a relationship with Inmar for this? Are you willing to change to LSP?
Answer No. 1	Firstly, I misspoke on the call. Our current solution for DSCSA compliance is provided through Tracelink (a subcontractor of Pharmalink). Our primary priority is finding a pharmaceutical ERP software. We understand that multiple pharmaceutical ERP vendors require a specific DSCSA solution (such as LS Pedia). Upon selection of a vendor for pharmaceutical ERP, we can work on procurement of a compatible DSCSA provider.
Question No. 2:	• For the two requirements below, we would require a VPN connection for anyone OUTSIDE of the office network before they can connect (via browser) for the software. This is for security purposes and not negotiable

	for our cloud environment. Is this acceptable?
	
	   I. All user interfaces must be accessible via an Internet browser, and not require any software to be installed on a client workstation or device except for browser software and drivers required to and similar input/ output (I/O) devices.
	
	   II. The solution must allow direct access to the database(s) by State employees who possess the proper access rights. These employees must be able to choose from a variety of analytical / query tools (e.g. SAS, SQL Server Management Studio, etc.)

Answer No. 2	We can establish one so long as the company is domestically based and is ISO 27001, SOC-2 or NIST CSF2 compliant, and a certificate of compliance can be provided.

Question No. 3:	• Do we answer questions 1-15 in the document?
	
	   a. Do I need to respond to any of the "Requirements" listed in the tables above these questions?
	
	   b. The questions that are listed in the document titled "PHD Distribution Software Nov2024 RFI" seem to be more for a consultant on how to create the RFI and not about our company and software. Are we expected to complete those questions as well?

Answer No. 3	Vendors are not required to respond to every single question within the document. Vendors should focus on answering those questions that are relevant to their company and the

	services or software they offer. If a question pertains to the capabilities or services provided by the vendor, they should respond accordingly. It is not necessary to answer all the questions within the RFI document- only those that align with the vendors' offerings.
Question No. 4:	• What is the budget for this requirement?
Answer No. 4	We are currently in the process of gathering information to develop the Scope of Work, and as such, a specific budget has not been determined at this time.

Question No. 5:	• If this RFI greenlights a solicitation, what would the anticipated procurement timeline look like?
Answer No. 5	Currently, we are unable to provide a definitive procurement timeline. However, if this RFI leads to a solicitation, recommended sources will be notified accordingly.