

VaxView



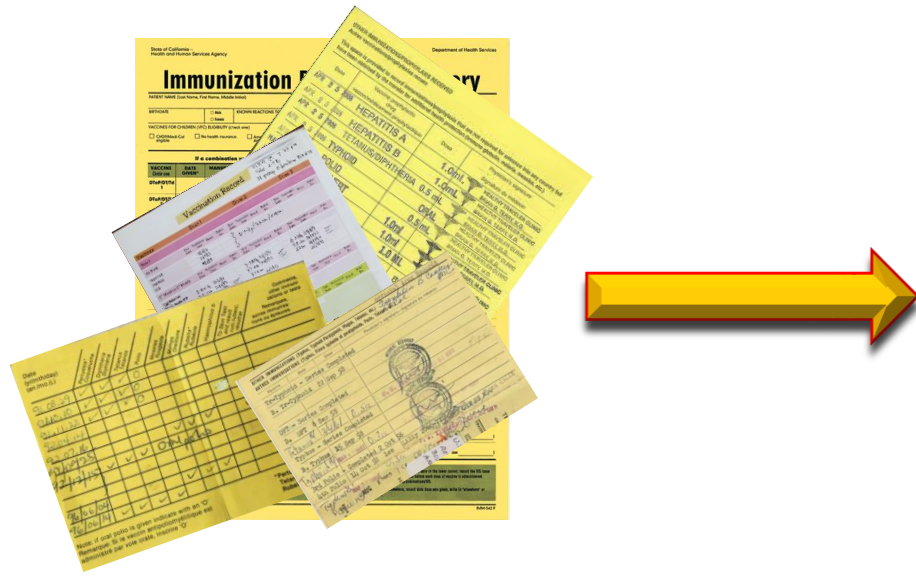
NMSIIS Public Portal
vaxview.doh.nm.gov

(New Mexico Statewide Immunization Information System)

The screenshot shows the VaxView website interface. At the top left is the New Mexico Immunization Program logo. To its right is a "Select Language" dropdown menu. On the top right, the text "Immunization Record Info Request" is displayed. A dark blue navigation bar contains a "Help" link. The main content area begins with the heading "Let's get started!" followed by the text "You can request a vaccination record for yourself or your legal dependent." Below this is the question "Who is the request for?" with two buttons: "Me" and "Dependent". A section titled "What to Expect" features a three-step process flow: 1. "Enter Info" (with an icon of a laptop and documents) and the instruction "Enter your personal information." 2. "Verify Your Identity" (with an icon of a laptop showing a verification code) and the instruction "Receive a verification code to confirm your identity." 3. "View Immunizations" (with an icon of a laptop showing a checklist) and the instruction "Access your vaccination record." The NMHealth logo is centered at the bottom of the page.

VaxView

The New Mexico Statewide Immunization Information System VaxViewNM enables individuals, parents, and guardians to access, save and/or print, official immunization records. Eliminating the need to carry multiple or aged documents.



New Mexico Immunization Record
Official Document
Registro de Inmunización
Documento Oficial

Name/Nombre: **PORTAL PUBLIC**
Date of Birth/Fecha de Nacimiento: **05/01/2017**
Gender/Genero: **F**
New Mexico WebIZ ID#: **1055726**
Date of Next Vaccination/Fecha de Próxima Vacuna: **05/06/2019**

Present this record at each medical visit.
Presente este documento durante sus visitas médicas.

Immunization Provider:
BRET TYPE'S INVENTORY
123 LANE
ABLENE, KS 67410

Allergies/Precautions/Contraindications:
Alergias/Precauciones/Contraindicaciones:

Vaccine Reactions / Reacciones contra Vacunas:

Comments
Date Note

Vaccines Refused
Date Note

Vaccine/Vacuna	Date Given/ Fecha de la Vacuna	Age at time/ Edad Cuando fue	Doctor or Clinic/ Doctor o Clínica
DTap / TD / Tdap			
1	DT aP	07/01/2017	0Y 2M 0D PRECD
2	DT aP	09/01/2017	0Y 4M 0D PRECD
3	DT aP	11/01/2017	0Y 6M 0D PRECD
4			
5			
Polio			
1			
2			
3			
4			
HB			
1			
2			
3			
4			
Pneumococcal			
1			
2			
3			
4			
Rotavirus			
1			
2			
3			
Hep A			
1			
2			
Hep B			
1	Hep B: pediatric	05/01/2017	0Y 0M 0D PRECD
2			
3			
MMR			
1			
2			
Varicella (CPOX)			
1			
2			
Meningococcal			
1			
2			
HPV			
1			
2			
Other			
1			
2			
3			

Security

The security and protection of patient records is our highest priority.

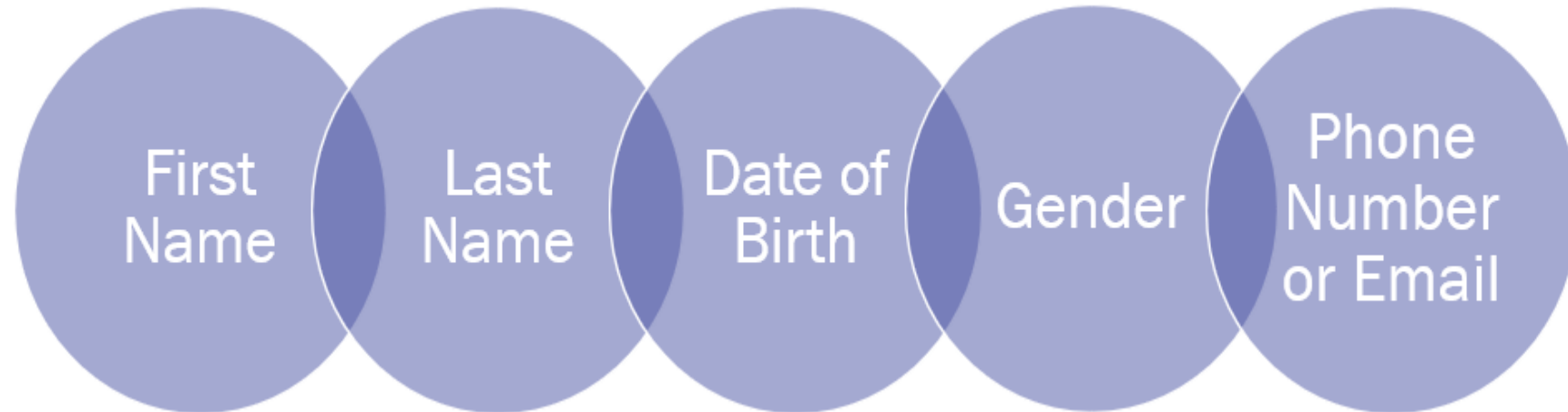
- The web-based application is mobile friendly.
- An exact 1:1 match to data fields is required.
- The two-factor authentication utilizes text messaging or email to validate patient, parent, or guardian access.



Mobile Friendly



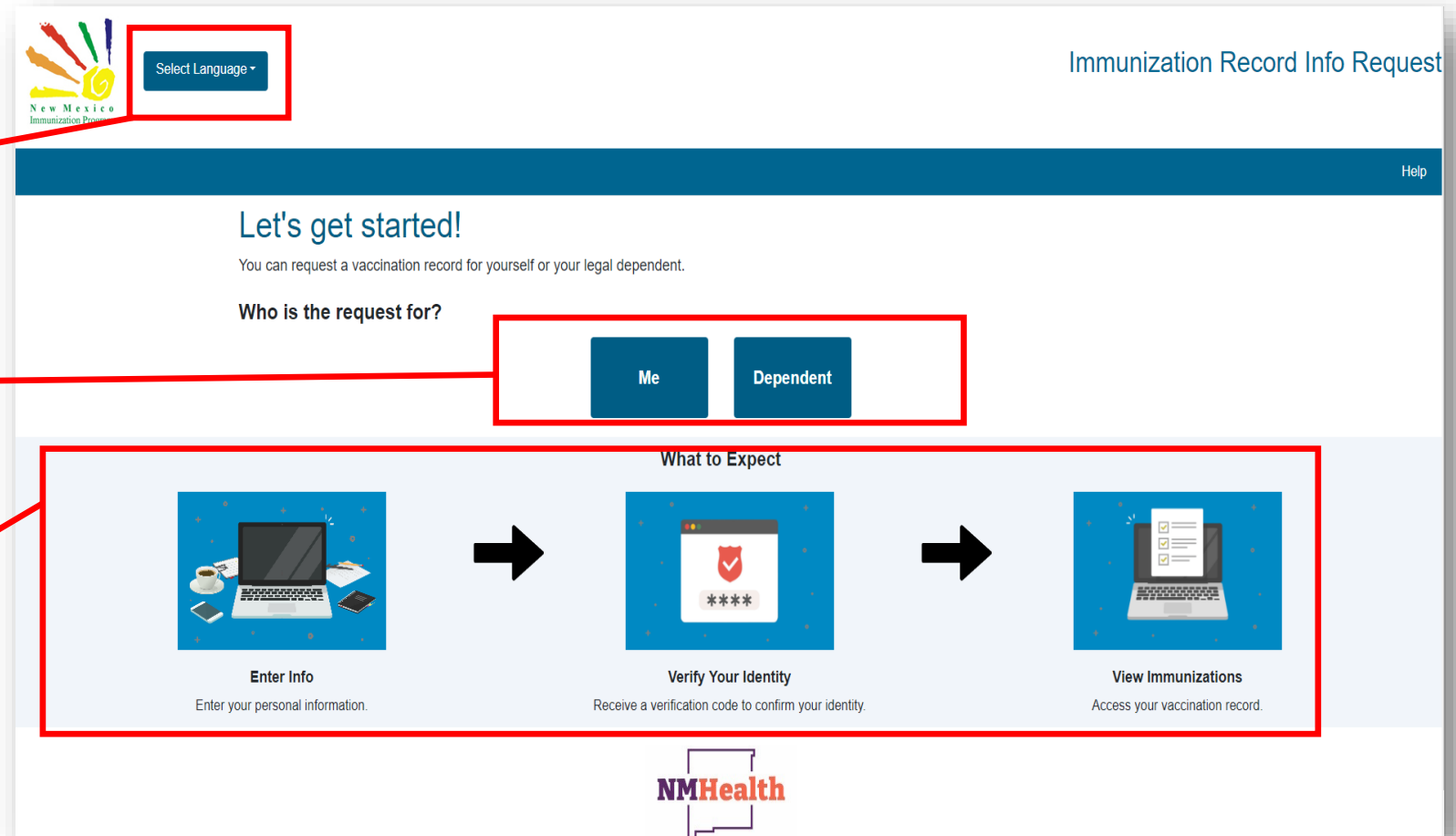
Required Information



Due to the security protocols in place, it is highly recommended that providers verify all patient information is accurate, current and up to date, ensuring there is either a phone number, email or both in the patient record.

Homepage

- Page may be viewed in English or Spanish
- User must select if they are the patient or if they will be searching for an immunization record for their dependent
- The process is outlined with visuals



The screenshot shows the homepage for requesting an immunization record. At the top left is the New Mexico Immunization Program logo. To its right is a 'Select Language' dropdown menu. In the top right corner, the text 'Immunization Record Info Request' is displayed, with a 'Help' link below it. A dark blue navigation bar contains the text 'Let's get started!' and a sub-header 'You can request a vaccination record for yourself or your legal dependent.' Below this, a question 'Who is the request for?' is followed by two buttons: 'Me' and 'Dependent'. A 'What to Expect' section features a three-step process flow: 1. 'Enter Info' (Enter your personal information.) with an icon of a laptop and documents; 2. 'Verify Your Identity' (Receive a verification code to confirm your identity.) with an icon of a laptop showing a verification code; 3. 'View Immunizations' (Access your vaccination record.) with an icon of a laptop showing a record. The NMHealth logo is at the bottom center.

Patient Search



- **Patient information must match NMSIIS exactly**
- Name entered should be legal name
 - Use spaces rather than hyphens for multiple last names
- Contact information (phone or email) must be listed for that patient in NMSIIS demographics

Enter Information

Please complete the fields below with your information. Make sure the information is entered exactly how it is documented at your health care provider. An exact match is required to obtain your immunization record.

All fields marked with * are required.

First Name *

Last Name *

Date of Birth (MM/DD/YYYY) *

Gender *

Verify Your Identity

Please enter your email or mobile phone number to verify your identity. Your information must be an exact match to what your health care provider has on file.

Mobile Phone Email

Mobile Phone Number (xxx-xxx-xxxx) Message and Data Rates May Apply *

Completed Form

Once all the fields have been completed, the user must select *Get Access Code*.

Who is the request for?

Me Dependent

Enter Information

Please complete the fields below with your information. Make sure the information is entered exactly how it is documented at your health care provider. An exact match is required to obtain your immunization record.

All fields marked with * are required.

First Name *

Last Name *

Date of Birth (MM/DD/YYYY) *

Gender *

Verify Your Identity

Please enter your email or mobile phone number to verify your identity. Your information must be an exact match to what your health care provider has on file.

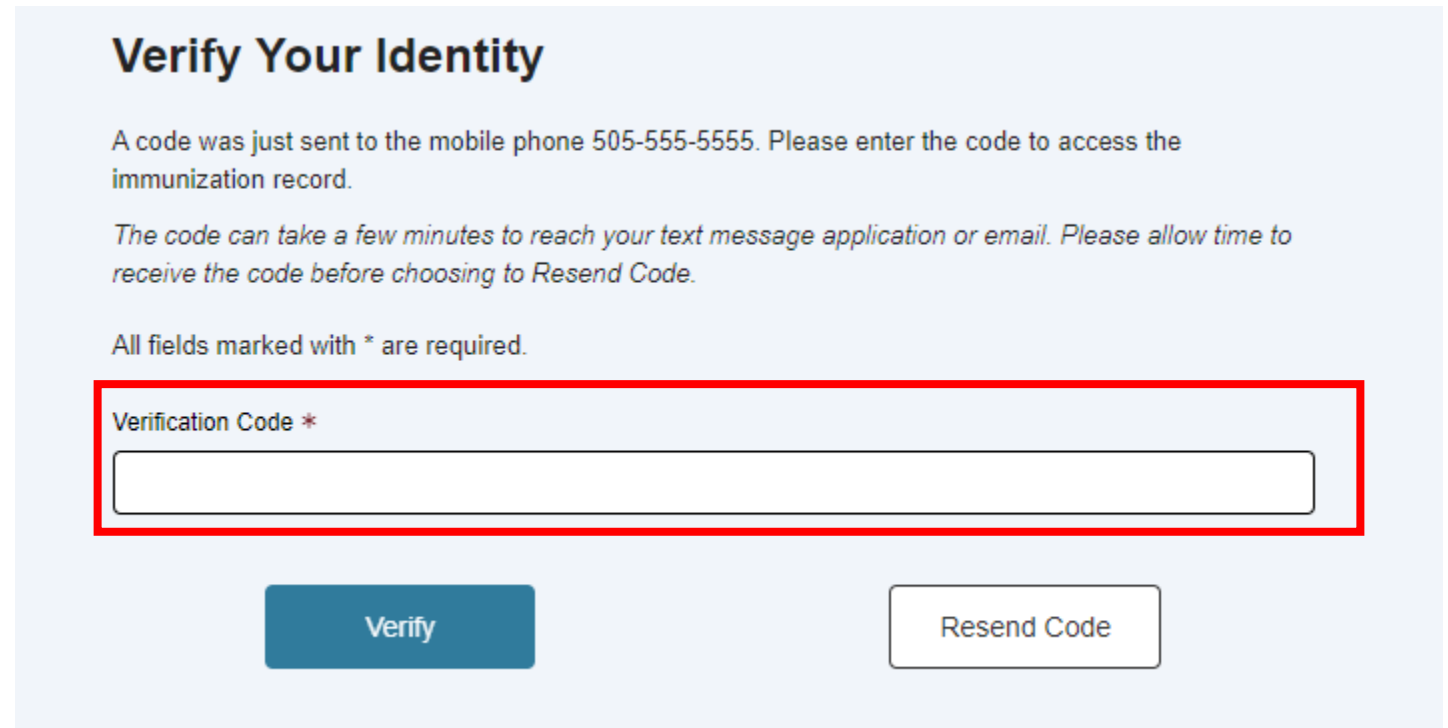
Mobile Phone Email

Mobile Phone Number (xxx-xxx-xxxx) Message and Data Rates May Apply *

Immunization records printed from this site may not be complete. The records represent only the data reported to and entered in the system.

Successful Verification

Provided that a record in NMSIIS matches the information entered by the user, the VaxViewNM application will prompt the user to enter the code that they received, either via email or text message.

A screenshot of a web form titled "Verify Your Identity". The form has a light blue background. At the top, it says "Verify Your Identity" in bold. Below that, it reads: "A code was just sent to the mobile phone 505-555-5555. Please enter the code to access the immunization record." followed by a note: "The code can take a few minutes to reach your text message application or email. Please allow time to receive the code before choosing to Resend Code." Below this is a note: "All fields marked with * are required." The main input field is labeled "Verification Code *" and is highlighted with a red border. Below the input field are two buttons: a blue "Verify" button and a white "Resend Code" button with a grey border.

Note: If email verification was selected and the verification code is not received, it is recommended that the user check their spam/junk folders.

Unsuccessful Verification

- Double check the information entered and try again
- Update the NMSIIS Demographic Screen (If you are a provider with access to edit demographics)
- Contact the NMSIIS Help Desk (833) 822-6454
- Email the NMSIIS staff NMSIIS.Access@doh.nm.gov

We were unable to find a record matching the search criteria supplied. An exact match is required for all of the data provided, so please make sure the data you entered is typed correctly and is a likely match for the data in our system (For example, the phone number or email being used must match what is listed in the record. Also, try using the patient's legal name).

If you feel that you've received this message in error, please contact your healthcare provider's office or go into a Public Health Office to verify your contact information (name, DOB, email and phone number)

You may also contact the NMDOH Immunization Help Desk: 1-833-882-6454 or email NMSIIS.Access@doh.nm.gov

Note: Email is preferred as our call volumes have increased substantially and wait times are high

Remember... Three unsuccessful attempts from the same IP address will result in the user being locked out for 30 minutes!



QUESTIONS